



acorn
environmental
management
group



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Quality Policy

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Statement

The Board of Directors of AEMG Ltd have developed this policy, to clearly demonstrate that they recognise quality assurance as being a key company priority.

AEMG Ltd undertakes tree surgery, grounds maintenance and grounds clearance nationally for domestic clients, local authorities and civil engineering contractors.

The structure of the Quality Management System shall be defined in the Quality Manual.

Objectives

AEMG Ltd shall aim to provide a defect free service to its customers on time and within budget.

Policy

AEMG shall operate a quality management system that has gained BS EN ISO 9001:2015 certification, including aspects specific to the provision of arboricultural services and the National Highways Sector Scheme 18.

The management team shall be committed to:

- To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015, NHSS 18, and any other Client specific quality requirements.
- To consistently provide products and services in a manner which will satisfy Client requirements in all respects.
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- To ensure all Company personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To control & continually monitor all projects undertaken.
- To comply as a minimum with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

This Quality Policy shall be regularly reviewed in order to ensure its continuing suitability.
Copies of the Quality Policy shall be made available to all members of staff.

Signed:

Date: 12th January 2026



Kevin O'Rourke
Managing Director